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FOR IMMEDIATE RELEASE

Crawford® Catastrophe Services launches new website and adjuster portal

ATLANTA (August 2, 2018) – Crawford & Company® catastrophe (CAT) services announced today the arrival of its new website and claims adjuster portal. The new website is the first stage of a company-wide rebranding effort that includes a phased global rollout of the new Crawford® website which will cover all lines of business. Further website enhancements are expected over the coming months.

The new CAT adjuster portal, RENOVO, was named after the Latin word for “Restore,” the central theme of Crawford’s mission which is to restore and enhance lives, businesses and communities. RENOVO gives CAT adjusters control over their profile, interests, deployments, availability and more. Its intuitive self-service interface was designed to make working with Crawford easier than ever. Available on the web or as a mobile app, RENOVO simplifies tasks to help give Crawford’s catastrophe team an edge. Beverly Trice, president of Crawford Catastrophe Services, said, “We are excited to present our new website and CAT adjuster portal to the market. The solutions we offer are world-class and we feel our new site better reflects the experienced, resourceful and responsive team that we are.”

For more information about RENOVO and to see the new Crawford Catastrophe Services website, visit www.crawco.com/cat.

About Crawford®

Based in Atlanta, Crawford & Company (NYSE: CRD-A and CRD-B) is the world’s largest publicly listed independent provider of claims management solutions to insurance companies and self-insured entities with an expansive global network serving clients in more than 70 countries. The Company’s two classes of stock are substantially identical, except with respect to voting rights and the Company’s ability to pay greater cash dividends on the non-voting Class A Common Stock (CRD-A) than on the voting Class B Common Stock (CRD-B), subject to certain limitations. In addition, with respect to mergers or similar transactions, holders of CRD-A must receive the same type and amount of consideration as holders of CRD-B, unless different consideration is approved by the holders of 75 percent of CRD-A, voting as a class. More information is available at www.crawfordandcompany.com.

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