



Crawford & Company®
70 Mark Lane
London, EC3R 7NQ



Media Contact: Lynn Cufley
+44 207 265 4067
lynn.cufley@crawco.co.uk

FOR IMMEDIATE RELEASE

Crawford & Company Launches Workers' Compensation Service Offering in Australia

ATLANTA (February 19, 2018) – Crawford & Company today announced the expansion of its service portfolio in Australia to include workers' compensation. This capability will be delivered through Broadspire, the award-winning TPA solution of Crawford & Company. The company's workers' compensation service offering will support existing customers and other large insurers, corporations and government departments.

Broadspire offers a comprehensive approach to workers' compensation that reduces overall claim costs while helping to ensure that employees receive the support they need to enable a safe return to work.

"We are excited to bring our workers' compensation solution to the Australia market to complement our other professional claims solutions which are already well established in country," said Stuart Greaves, head of Broadspire Australia. "The expansion enables us to further Crawford's mission of restoring and enhancing lives, businesses and communities as we work to provide the best care for those affected by injury."

As part of its market launch, Broadspire is sponsoring the 19th Annual [National Workers' Compensation Summit](#) in Sydney to introduce the new service line to insurers, brokers, government bodies and self-insured organisations.

"Providing professional claims management on workers' compensation claims, along with appropriate clinical oversight for injured employees is a critical aspect of the services we provide," said Danielle Lisenbey, global president, TPA Solutions for Broadspire. "Each risk management program is designed around individual client needs to help reduce claims costs and workers' compensation premiums."

Broadspire's workers' compensation claims solution includes injury management services, legal cost containment, subrogation and a full suite of analytics. This is combined with medical management and multi-disciplinary expertise that can help ensure a swift and healthy return to work for employees.

For more information about Broadspire's workers' compensation program, contact Stuart Greaves:

Stuart Greaves

Head of Broadspire Australia
Level 6 200 Mary Street, Brisbane, Queensland 4000, Australia

Direct: +61 7 3223 3103
Mobile: +61 417298112
Office: +617 3223 3100
Email: stuart.greaves@broadspire.asia

About Crawford®

Based in Atlanta, Crawford & Company (NYSE: CRD-A and CRD-B) is the world's largest publicly listed independent provider of claims management solutions to insurance companies and self-insured entities with an expansive global network serving clients in more than 70 countries. The Company's two classes of stock are substantially identical, except with respect to voting rights and the Company's ability to pay greater cash dividends on the non-voting Class A Common Stock (CRD-A) than on the voting Class B Common Stock (CRD-B), subject to certain limitations. In addition, with respect to mergers or similar transactions, holders of CRD-A must receive the same type and amount of consideration as holders of CRD-B, unless different consideration is approved by the holders of 75% of CRD-A, voting as a class.

More information is available at <http://au.crawfordandcompany.com/> and <https://www.choosebroadspire.com/au/>.

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