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FOR IMMEDIATE RELEASE

CRAWFORD® APPOINTS MANAGING DIRECTOR OF CONTRACTOR CONNECTION® IN UK

LONDON (Jan. 31, 2017) – Crawford & Company® (NYSE: CRD-A and CRD-B), the world’s largest publicly listed independent provider of claims management solutions to insurance companies and self-insured entities, has named Lee Sadowski managing director of its UK Contractor Connection division, a leading commercial and residential property repair network and Crawford® subsidiary.

Sadowski joins Crawford from property solutions company, Mitie, and will help the technology enabled Contractor Connection develop a broader menu of services as it expands into new areas, including home emergency and real estate repairs. He has experience in business delivery and growth strategies, having worked alongside some of the largest service providers in the insurance industry.

“The contracting industry is a fragmented market with a large number of small players in all places,” said Clive Nicholls, Crawford chief executive officer, UK & Ireland. “We are developing a more scientific, customer-centric approach to managed repair and are delighted to have someone of Sadowski’s experience and calibre to lead Contractor Connection in the UK.”

“The leveraging of managed repairs as a viable element of handling property claims continues to grow as insurers and property managers seek to segment their operations with credible, scalable and compliant business partners,” Sadowski said.

“Contractor Connection is perfectly placed to support insurers and property managers’ efforts to effectively manage indemnity and loss adjusting expenses, while ensuring policyholder satisfaction. This is an excellent opportunity, and I’m proud to join such an innovative company,” he said.

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About Contractor Connection®

[Contractor Connection](#), an industry leader in contractor managed repair and home improvement services, provides insurance carriers and consumers a national network of residential and commercial contractors that are vetted and managed for performance, measuring quality, timeliness and customer satisfaction.

About Crawford®

Based in Atlanta, [Crawford & Company](#) (NYSE: CRD-A and CRD-B) is the world's largest publicly listed independent provider of claims management solutions to insurance companies and self-insured entities with an expansive global network serving clients in more than 70 countries. The Crawford Solution® offers comprehensive, integrated claims services, business process outsourcing and consulting services for major product lines including property and casualty claims management, workers compensation claims and medical management, and legal settlement administration. More information is available at www.crawfordandcompany.com.

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