



Garden City Group, LLCSM (GCG[®]) Appoints IT Executive Janet Brown to Chief Information Officer

SEATTLE (Sept. 20, 2016) – Garden City Group, LLCSM (GCG[®]), a leading provider of legal administration technology solutions, has expanded its executive leadership team with the appointment of industry veteran Janet Brown to chief information officer (CIO). Brown brings more than 20 years’ experience in information technology (IT) management, team leadership and development.

Throughout her career, Brown has demonstrated her ability to successfully develop IT leaders, facilitate change management efforts, and align IT and business priorities to achieve results within a variety of service and claims-related industries. Prior to joining GCG, she served as vice president for IT Applications and Shared Services and director of Strategic Services at Premera Blue Cross, an affiliate of Blue Cross Blue Shield, where her 250-person team consistently delivered medium- and large-scale complex projects on schedule and on budget. She was previously IT director for Liberty Mutual Group where she was responsible for lean strategy, quality management, and various IT applications for all internal and business systems.

As CIO, Brown will drive GCG’s Systems & Technology strategy to build on the company’s commitment to develop cutting-edge technology solutions for its technical infrastructure; the security and protection of all interfaces; and the ongoing implementation of information technology policies and procedures.

“We are very pleased to have someone of Janet’s impressive record of success complement GCG’s multidisciplinary executive team,” said Kenneth Cutshaw, GCG’s president & CEO. “Janet is a proven leader whose expertise, energy and fresh perspective will make a resounding impact on our Systems & Technology team and our organization as a whole.”

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Brown served in the U.S. Marine Corps on active duty from 1985-1989. She is on the board of the Little Bit Therapeutic Riding Center, Redmond, Wash., and lives in Seattle with her family.

About Garden City Group, LLC (GCG®)

For more than three decades, GCG (www.gardencitygroup.com) has been the premier provider for class action settlement administrations, restructuring and bankruptcy matters, mass tort settlement programs, regulatory settlements, and data breach response programs. GCG is the partner of choice for leading law firms, corporate legal departments, and government agencies, handling a wide range of matters, including notably the General Motors Ignition Switch Defect Litigation, the \$2.4 billion Bank of America Securities Litigation, the \$1.425 billion Stryker Hip Settlement, the \$500 million Countrywide MBS Settlement, and the AT&T Third Party Billing Settlement. GCG is a subsidiary of Crawford & Company.

About Crawford®

Based in Atlanta, Ga., Crawford & Company® (www.crawfordandcompany.com) is one of the world's largest independent providers of claims management solutions to the risk management and insurance industry as well as self-insured entities, with an expansive global network serving clients in more than 70 countries. The Crawford Solution™ offers comprehensive, integrated claims services, business process outsourcing and consulting services for major product lines including property and casualty claims management, workers compensation claims and medical management, and legal settlement administration. The Company's shares are traded on the NYSE under the symbols CRD-A and CRD-B.

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