



GCG[®] Announces New National Leadership Team for 2016
Leading Legal Administrator Taps Internal Talent to Lead in New Year

LAKE SUCCESS, NY (January 19, 2016) – Garden City Group, LLC (GCG[®]), a leading provider of legal administration services, is pleased to announce its national senior leadership team, following the recent announcement of its new executive management team.

“This is a very exciting time for GCG and for Crawford & Company[®],” said Interim President and Chief Executive Officer Kenneth Cutshaw. “Our senior management team’s combined 150 years of experience at GCG has played a key role in the success of GCG as the premier legal administrator, and will further the success of our organization and our clients for years to come.”

GCG’s leadership team includes the following seasoned professionals:

Brian Burke, senior vice president, Operations, has 16 years of experience at GCG. He has overseen many of GCG’s most challenging call center programs and will continue to manage Operations in GCG’s 60,000-square-foot Mail, Call and Processing Center in Dublin, Ohio.

Christi Cannon, senior vice president, Marketing & Development, draws upon more than two decades of legal experience to implement GCG’s national marketing and business development initiatives across all service lines.

Angela Ferrante, senior vice president, Operations, will manage operations in GCG’s Lake Success headquarters. She has handled some of the most historic administrations of all time, expanded GCG’s service offerings, and spearheaded the evolution of client technology solutions.

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Shandarese Garr, senior vice president, Diversity & Inclusion, brings 25 years of GCG experience to her execution of GCG's diversity and inclusion vision through company-wide programs and initiatives.

Jitin Ghai, senior vice president, Finance, is responsible for GCG's financial planning, management, and reporting through the development of financial and operational strategies and control systems.

Dan Lane, senior vice president, Audit & Compliance. With more than 27 years of experience at GCG, Lane has assumed responsibility for GCG's anti-fraud activities and will continue to manage the company's industry-leading audit and compliance teams.

Timothy O'Neill, senior vice president, Operations, Vendor Management & Facilities. With 18 years of experience at GCG, O'Neill will lead a refocused procurement function that manages all aspects of company vendor relationships in order to maximize client service and efficiencies.

Jennifer Pristera, senior vice president, Human Resources, leads GCG's national Human Resources Department and has implemented strategic solutions to meet the program and geographic needs of GCG's employees and clients.

Andrew Sommer, senior vice president, Systems & Technology. With 30 years of experience at GCG, Sommer will spearhead the company's research & development activity and continue to provide senior leadership for GCG technology solutions—enabling the company to remain on the cutting edge of settlement administration solutions.

Darryl Thompson, senior vice president, Systems & Technology, oversees GCG's company-wide technical staff. He is responsible for driving the systems and technology strategy for the company, while ensuring the efficiency and security of GCG's systems and applications.

Lori Castaneda, vice president, Operations, will manage operations in GCG's West Coast headquarters in Seattle, providing leadership on the hundreds of cases handled in that office.

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“GCG has grown consistently over the last 30-plus years because of the talent, dedication, and integrity of our people,” said GCG’s newly appointed Executive Vice President and Chief Operating Officer Stephen Cirami. “This is a team with unparalleled experience—one that is dedicated to the law firms, corporations, and regulatory agencies that we serve, and to identifying and developing to the fullest potential each and every one of our employees so that they, too, have the opportunity to advance.”

About Garden City Group, LLC (GCG®)

For over three decades GCG (www.gardencitygroup.com) has been the premier provider for class action settlement administrations, restructuring and bankruptcy matters, mass tort settlement programs, regulatory settlements, and data breach response programs. GCG is the partner of choice for leading law firms, corporate legal departments, and government agencies, handling a wide range of matters, including most recently the *General Motors Ignition Switch Defect Litigation*, the \$2.4 billion *Bank of America Securities Litigation*, the \$1.425 billion *Stryker Hip Settlement*, the \$500 million *Countrywide MBS Settlement*, and the *AT&T Third Party Billing Settlement*.

About Crawford®

Based in Atlanta, Ga., Crawford & Company

(www.crawfordandcompany.com) is the world's largest independent provider of claims management solutions to the risk management

and insurance industry as well as self-insured entities, with an expansive global network serving clients in more than 70 countries. The Crawford SolutionSM offers comprehensive, integrated claims services, business process outsourcing and consulting services for major product lines including property and casualty claims management, workers compensation claims and medical management, and legal settlement administration. The Company’s shares are traded on the NYSE under the symbols CRD-A and CRD-B.



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