



FOR IMMEDIATE RELEASE



Crawford Global Technical Services® Expands Team in Illinois

ATLANTA (Jan. 11, 2016) – Crawford & Company® (NYSE: CRDA; CRDB), the world’s largest independent provider of claims management solutions, has named Richard Grganto national general adjuster for Crawford GTS®. A 25-year industry veteran, Grganto will work from the Crawford GTS office in Schaumburg, IL.

“We are extremely happy to have Richard back on the Crawford® team,” said Richard Lafayette, senior vice president and GTS chief technical officer. “During his 25 years in the industry, Richard has acquired a wide array of experience that will be instrumental in maintaining our reputation as top in the adjusting field.”

Grganto worked for Crawford from 1991 until 2004, when he was branch manager for the Crawford Chicago Property Center. He is proficient in areas that include hurricane, tornado, fire, builders risk, and condominium. He has managed claims on several million-dollar assignments, primarily in the building and construction and retail sectors.

Grganto earned a Bachelor of Science degree in Finance from Western Illinois University in Macomb, IL.

About GTSSM

Crawford [Global Technical Services®](#) (GTS) is the company’s global solution for large, complex and specialty claims—these encompass a wide range of claims situations across a variety of Global Practice Groups. Overall, it has almost 500 of the world’s most experienced senior adjusters and industry specialists operating from 144 locations worldwide.

MORE

About Crawford®

Based in Atlanta, Ga., Crawford & Company® (www.crawfordandcompany.com) is the world's largest independent provider of claims management solutions to the risk management and insurance industry as well as self-insured entities, with an expansive global network serving clients in more than 70 countries. The Crawford Solution™ offers comprehensive, integrated claims services, business process outsourcing and consulting services for major product lines including property and casualty claims management, workers compensation claims and medical management, and legal settlement administration. The Company's shares are traded on the NYSE under the symbols CRD-A and CRD-B.



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