



FOR IMMEDIATE RELEASE



Crawford Global Technical Services® Strengthens Team

Highly Experienced Adjuster Added in Los Angeles

ATLANTA (Dec. 16, 2015) – Crawford & Company® (NYSE: CRDA; CRDB), the world’s largest independent provider of claims management solutions, has named Steve Christensen executive general adjuster for Crawford GTS®. A 28-year industry veteran, Christensen will use his wide-ranging experience to manage claims out of Crawford’s Los Angeles office.

“We are fortunate to have Steve, a seasoned and well-known professional, join our GTS team,” said Rich Lafayette, senior vice president and GTS chief technical officer. “His depth and range of experience will prove invaluable to our clients, who can rest assured that their claims are handled with the utmost professionalism and care.”

Christensen’s technical expertise spans several areas that include Hospitality, Flood, Earthquake, Hurricane, Builders Risk, Wildfire, Construction Defect, Mold, Property, Boiler & Machinery, Product Liability and more. During the past 28 years, he managed claims on several million-dollar assignments, primarily in the Power and Energy, Building and Construction, Environmental Risk, and Media and Entertainment sectors.

Christensen earned a Bachelor of Arts degree in Political Science from Azusa Pacific University, Azusa, CA; and has several professional designations. These are: Associate in Claims (AIC), Associate in General Insurance (AINS), and Associate in Insurance Services (AIS). He is also National Flood Insurance Program (NFIP) certified; Inspection, Cleaning and Restoration (IICRC) certified; and earthquake certified.

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About GTSSM

Crawford [Global Technical Services](#)[®] (GTS) is the company's global solution for large, complex and specialty claims—these encompass a wide range of claims situations across a variety of Global Practice Groups. Overall, it has almost 500 of the world's most experienced senior adjusters and industry specialists operating from 144 locations worldwide.

About Crawford[®]

Based in Atlanta, Ga., Crawford & Company[®] (www.crawfordandcompany.com) is the world's largest independent provider of claims management solutions to the risk management and insurance industry as well as self-insured entities, with an expansive global network serving clients in more than 70 countries. The Crawford Solution[™] offers comprehensive, integrated claims services, business process outsourcing and consulting services for major product lines including property and casualty claims management, workers compensation claims and medical management, and legal settlement administration. The Company's shares are traded on the NYSE under the symbols CRD-A and CRD-B.



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