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Crawford & Company® Australia Launches e-learning Tool to Promote Financial Risks Expertise

New Educational Tools Available for Insurers and Brokers

SYDNEY (Oct. 12, 2015) - Crawford & Company® Australia is aiming to improve insurers and brokers' knowledge of financial risks claims with a new dedicated training website and toolkit, including a reserve calculator.

Developed by Crawford® Forensic Accounting Services (CFAS), the new tools are intended for industry professionals who are looking to develop their knowledge of business interruption, and other financial risk topics and are available for individual and corporate use.

Martin Miller, national Crawford Forensic Accounting Services manager, said: "We are committed to develop the knowledge base of those who are interested in financial risks claims and are aware that thus far, many brokers and insurers have struggled to enhance their knowledge of this specialised skill.

"Providing correct reserve calculations can be critical, but without proper training and experience, it is all too easy to fail to identify major claims at an early stage and make errors when calculating losses. We have developed e-learning tools and created the reserve calculator to support rising stars of the industry as well as help long-term workers in need of a refresher," he said.

The available modules include those relating to business interruption's general principles, such as basic concepts and terminology, determining cost-of-working increases, and savings. Each course is approximately an hour in duration and includes a competency test at the end. All courses are also eligible for continuing professional development points.

CFAS' ability to offer e-learning is a reflection of its current growth, as the team continues to add new members with deep experience. Crawford recently appointed Scott Bushell as CFAS regional manager, New South Wales & South Australia. He brings 20 years' experience specialising in business interruption claims and litigation support.

The new training site can be accessed at: <https://www.cfas.com.au/support/training-courses/>.

Individuals or groups can use elements of the CFAS toolkit, including reserve calculator and document request list, by applying to be a member via: <https://www.cfas.com.au/>.

About Crawford

Based in Atlanta, Crawford & Company® (www.crawfordandcompany.com) is the world's largest independent provider of claims management solutions to the risk management and insurance industry as well as self-insured entities, with an expansive global network serving clients in more than 70 countries. The Crawford Solution™ offers comprehensive, integrated claims services, business process outsourcing and consulting services for major product lines including property and casualty claims management, workers compensation claims and medical management, and legal settlement administration. The Company's shares are traded on the NYSE under the symbols CRDA and CRDB.



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