



FOR IMMEDIATE RELEASE



Crawford® Names Paul Gilbert Vice President, GTS West

ATLANTA (October 1, 2015) – Crawford & Company® (NYSE: CRDA; CRDB), the world’s largest independent provider of claims management solutions, has named Paul Gilbert managing director, vice president, and executive general adjuster for Crawford Global Technical Services® (GTSSM). While leading the GTS West region, Gilbert will further develop Crawford’s entertainment and alternative-energy lines of business and manage his current accounts.

“Paul’s diverse and wide-reaching skill set will enable him to drive GTS’s position as the premier Large Loss and Complex Unit in the United States and worldwide,” said Rich Lafayette, senior vice president and GTS chief technical officer. “We are pleased to have him return to this leadership position.”

Gilbert was initially employed with Crawford in 1994 as a senior property adjuster. He held other adjuster positions within the Company and from 2012 to 2013 was managing director of the GTS West region. His broad range of technical expertise includes renewable energy, construction all risk, hospitality, contingency, retail, earthquakes, tsunamis, tornadoes, flooding, and fire.

Gilbert holds a Bachelor of Arts degree from the University of Rhode Island and has earned the Associate in Claims designation from the Insurance Institute of America. He is multi-state licensed as well as earthquake-certified.

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About GTSSM

Crawford [Global Technical Services](#)[®] (GTS) is the company's global solution for large, complex and specialty claims—these encompass a wide range of claims situations across a variety of Global Practice Groups. Overall, it has almost 500 of the world's most experienced senior adjusters and industry specialists operating from 144 locations worldwide.

About Crawford[®]

Based in Atlanta, Ga., Crawford & Company[®] (www.crawfordandcompany.com) is the world's largest independent provider of claims management solutions to the risk management and insurance industry as well as self-insured entities, with an expansive global network serving clients in more than 70 countries. The Crawford Solution[™] offers comprehensive, integrated claims services, business process outsourcing and consulting services for major product lines including property and casualty claims management, workers compensation claims and medical management, and legal settlement administration. The Company's shares are traded on the NYSE under the symbols CRD-A and CRD-B.



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