



FOR IMMEDIATE RELEASE



Crawford Announces Changes in Latin America Operations

Roberto McQuattie Becomes Country Manager for Mexico

ATLANTA (September 3, 2015) – Crawford & Company® (NYSE: CRDA; CRDB), the world’s largest independent provider of claims management solutions, has announced several changes in its Latin America operations. The former Latin America CEO, Eduardo Kimsi, has left the Company to pursue other opportunities; a search for his replacement is underway. Additionally, given the strategic importance of Mexico and Crawford’s interest in reinforcing its presence in Latin America, Roberto McQuattie has been named the country manager for Mexico after an interim period appointment.

“Roberto has more than a decade of experience in the insurance industry, and brings a fresh and very dynamic perspective to our Mexican operations. We look forward to his work in the country,” said Vince Cole, Crawford CEO – Americas.

In his new role, McQuattie will report to Cole until the CEO for Latin America is named, and he will focus on building Crawford’s Global Technical Services® (GTS®) capabilities, the Company’s global solution for large, complex claims.

Earlier in his career, McQuattie had worked for Farmers Insurance and Bristol West Insurance Group. He holds both a bachelor’s degree in Computer Science and a master’s degree in Management Information Systems from Florida International University.

About GTS®

GTS® is Crawford’s definitive solution for large, complex and specialty claims, providing the highest level of world-class talent in the industry’s largest network to strategically manage losses around the globe. With nearly 500 of the world’s most experienced senior adjusters and industry specialists operating from 144 locations worldwide, GTS assists all major stakeholders with strategic loss management during significant claims.

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About Crawford®

Based in Atlanta, Ga., Crawford & Company® (www.crawfordandcompany.com) is the world's largest independent provider of claims management solutions to the risk management and insurance industry as well as self-insured entities, with an expansive global network serving clients in more than 70 countries. The Crawford Solution™ offers comprehensive, integrated claims services, business process outsourcing and consulting services for major product lines including property and casualty claims management, workers compensation claims and medical management, and legal settlement administration. The Company's shares are traded on the NYSE under the symbols CRD-A and CRD-B.



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