



FOR IMMEDIATE RELEASE



## **Tom Carstens Rejoins Crawford Global Technical Services®**

*Industry Veteran Bolsters Worldwide Leadership Team*

**ATLANTA (March 10, 2015)** – Crawford & Company® (NYSE: CRDA; CRDB), the world’s largest independent provider of claims management solutions, has announced that Tom Carstens has rejoined Crawford Global Technical Services (GTS®) as a senior vice president. GTS is Crawford’s global solution for large, complex claims. Carstens was one of the original team that developed the GTS business unit and strategy within Crawford, and he brings with him more than 30 years of experience in the market. He will be based in the Atlanta GTS office.

“Tom is an experienced professional who will help strengthen the global GTS leadership team as it focuses on building GTS into a global powerhouse, a key goal of our strategic plan,” said Mike Reeves, executive vice president, Global Technical Services. “He has earned the trust and respect of clients and colleagues as an effective leader dedicated to quality client service.”

Last year Crawford merged its Specialty Markets and Global Technical Services units into an expanded GTS division to meet the specialized claims needs of clients and their insureds irrespective of location. Crawford Specialty Markets is comprised of specialty services focused on serving Lloyd’s of London and the International Adjusting market: Energy, Marine, Aviation, Forensic Accounting, and Mining.

Carstens has a Bachelor of Science degree from the University of Illinois and also holds the CPCU designation.

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**About GTS®**

GTS® is Crawford’s definitive solution for large, complex claims, providing the highest level of world-class talent in the industry’s largest network to strategically manage losses around the globe. With nearly 500 of the world’s most experienced senior adjusters and industry specialists operating from 144 locations worldwide, GTS assists all major stakeholders with strategic loss management during significant claims.

**About Crawford**

Based in Atlanta, Ga., Crawford & Company ([www.crawfordandcompany.com](http://www.crawfordandcompany.com)) is the world's largest independent provider of claims management solutions to the risk management and insurance industry as well as self-insured entities, with an expansive global network serving clients in more than 70 countries. The Crawford Solution™ offers comprehensive, integrated claims services, business process outsourcing and consulting services for major product lines including property and casualty claims management, workers compensation claims and medical management, and legal settlement administration. The Company’s shares are traded on the NYSE under the symbols CRDA and CRDB.



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